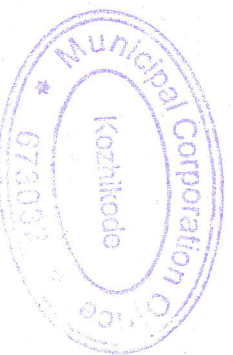


14th Finance Commission: Declaration of Service Level Standards Notification Format(year 2016-17- targeted year 2017-18)

Annual Financial Commission: Declaration of Service Level Standards Notification Format(year 2016-17- targeted year 2017-18)																		
Name of the city/ULB		State		Name of the Municipal Commissioner/ Chief Executive Officer				Postal Address with PIN code				Phone & Fax nos		Email id				
KOZHIKODE CORPORATION		KERALA		VINAYAN K P				BEACH (PO) KOZHIKODE 673032(PIN)				ph-0495 -2365040 fax-0495-2366875		secretarykkd@gmail.com				
Water Supply Indicators																		
	Coverage of Water supply Connections		Per Capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply related	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	70%	81%	135	135	90%	90%	20%	20%	24	24	100%	100%	83%	90%	60%	62%	90%	94%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of Toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	97%	98	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Name of the city/ULB																		
	Household level coverage of solid waste management		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)		
	82%	84%	81%	83%	87%	91%	78%	80%	80%	80%	78%	87%	89%	94%	82%	83%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of Water logging/flooding									
Benchmark	100%								0 numbers									
	Current (2016-17)				Targets (2017-18)				Current (2016-17)				Targets (2017-18)					
	40%				80%				0				0					



Secretary
Kozhikode Corporation