# 14th Finance Commission: Declaration of Service Level Standards Notification Format( t
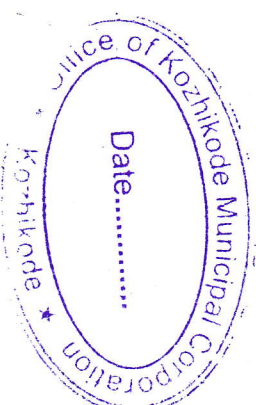
| Name of the city/ULB | State | Name of the Municipal Commissioner/ Chief Executive Officer | | Postal Address with PIN code | ph |
|---|---|---|---|---|---|
| KOZHIKODE CORPORATION | KERALA | VINAYAN K P | 1 | BEACH (PO) KOZHIKODE 673032(PIN) | |

## Water Supply Indicators

| Indicator | Benchmarks | Current (2017-18) | Targets (2018-19) |
|---|---|---|---|
| Coverage of Water supply Connections | 100% | 70% | 85% |
| Per Capita supply of water | 135 lpcd | 135 | 135 |
| Extent of metering of water connections | 100% | 100% | 100% |
| Extent of non revenue water | 20% | 20% | 20% |
| Continuity of water supply | 24 hours | 24 | 24 |
| Quality of water supplied | 100% | 100% | 100% |
| Efficiency in redressal of customer complaints | 80% | 8 | 8 |

## Sewage Management (Sewerage and Sanitation)

| Indicator | Benchmarks | Current (2017-18) | Targets (2018-19) |
|---|---|---|---|
| Coverage of Toilets | 100% | 0% | 0 |
| Coverage of sewage network services | 100% | 0% | 0 |
| Collection efficiency of the sewage network | 100% | 0 | 0 |
| Adequacy of sewage treatment capacity | 100% | 0 | 0 |
| Quality of sewage treatment | 100% | 0 | 0 |
| Extent of reuse and recycling of treated sewage | 20% | 0 | 0 |
| Efficiency in redressal of customer complaints | | 0 | 0 |

## Name of the city/ULB

| Indicator | Benchmarks | Current (2017-18) | Targets (2018-19) |
|---|---|---|---|
| Household level coverage of solid waste management services | 100% | 100% | 100% |
| Efficiency of collection of municipal solid waste | 100% | 87% | 100% |
| Extent of segregation of municipal solid waste | 80% | 78% | 85% |
| Extent of municipal solid waste recovered | 100% | 80% | 100% |
| Extent of scientific disposal of municipal solid waste | 80% | 79% | 80% |
| Efficiency in redressal of customer complaints | 80% | 89% | 80% |

Benchmarks: 82% | 100% | 81% | 100% | 78% | 85%

## Storm Water Drainage Indicators

| Indicator | Benchmarks | Current (2017-18) | Targets (2018-19) |
|---|---|---|---|
| Coverage of storm water drainage network | 100% | 50% | 60% |
| Incidence of Water logging/flooding | 0 numbers | 0 | 0 |

Office of Kozhikode Municipal Corporation

Date............

Koz 25/01/19